# **C2M.**V2.7.CCB

# 4.1.1.2a C2M.CCB-PS.Manage GL Procedures

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# Contents

BUSINESS PROCESS MODEL PAGE 1
BUSINESS PROCESS MODEL PAGE 2
DETAIL BUSINESS PROCESS MODEL DESCRIPTION
DOCUMENT CONTROL
ATTACHMENTS: 15
GL Configuration

### **Brief Description**

Business Process: 4.1.1.2b C2M.CCB-PS.Manage GL Procedures

Process Type: Sub Process

Parent Process: 4.1.1 C2M.CCB Develop Financial Procedures

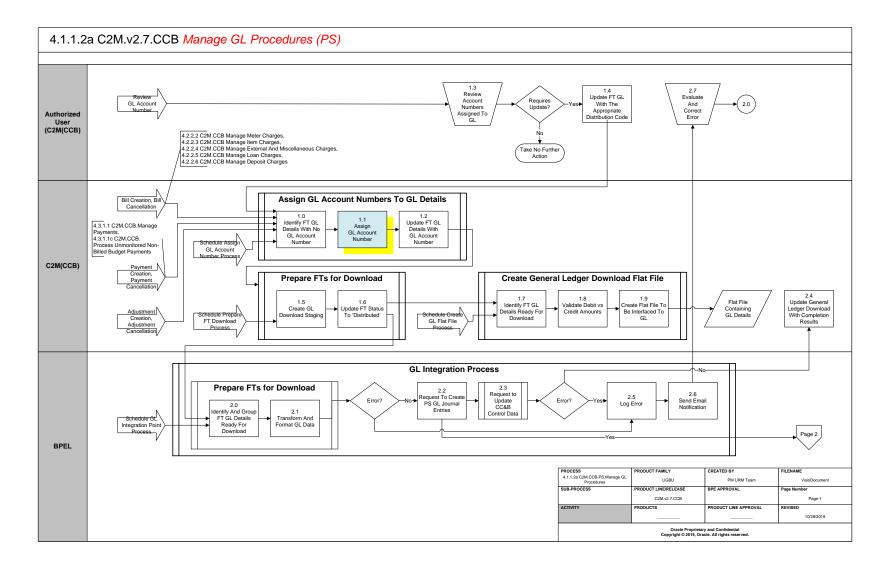
Sibling Processes: 4.2.2.2 C2M.CCB Manage Meter Charges, 4.2.2.3 C2M.CCB Manage Item Charges, 4.2.2.4 C2M.CCB Manage External and

Miscellaneous Charges, 4.2.2.5 C2M.CCB Manage Loan Charges, 4.2.2.6 C2M.CCB Manage Deposit Charges, 4.3.1.1

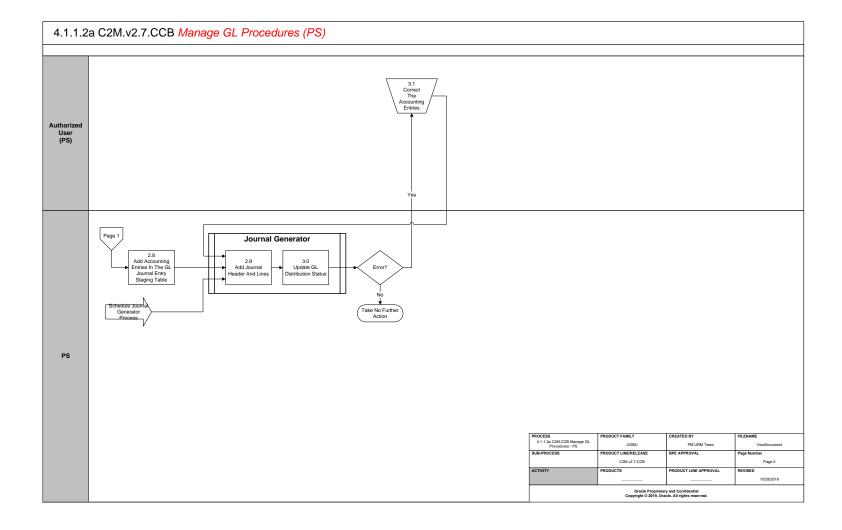
**C2M.CCB Manage Payments** 

This document describes the process that takes place after various Financial Transactions are generated as a result of Billing, Payments or any other financial activity in C2M(CCB) and are required to be posted in the company's General Ledger, being maintained through Oracle PeopleSoft Enterprise Financial Management.

## **Business Process Model** Page 1



# **Business Process Model** Page 2



### **Detail Business Process Model Description**

1.0 Identify FT GL details with no Account Number Group: Assign GL Account Numbers to GL Details

Actor/Role: C2M(CCB)

**Description:** 

As a result of any bills, adjustments or payments made, Financial Transactions are created. Each of the Financial Transaction associated to the sibling process has its own GL details. See sibling processes for details.

The first step is to select GL details with no account numbers.

Customizable process N Process Name: GLASSIGN - Populates GL\_ACCT on CI\_FT\_GL

#### 1.1 Assign GL Account Number Group: Assign GL Account Numbers to GL Details

Actor/Role: C2M(CCB)

**Description:** 

The process assigns GL account numbers to the GL details associated with financial transactions.

Each of the generated FT GL references a Distribution Code. And every Distribution Code references a GL assignment algorithm. The default is to use the GL Account associated with the Distribution Code.

Process Plug-in enabled Y Available Algorithm: <u>C1</u>-FGLCNSTR-D - <u>Get Returns</u>-GL account

defined from the on dDistribution cCode Table

Customizable process N Process Name: GLASSIGN - Populates GL\_ACCT on CI\_FT\_GL

Configuration required Y Entities to Configure: SA Type

Distribution Code

#### 1.2 Update FT GL with Account Number Group: Assign GL Account Numbers to GL Details

Actor/Role: C2M(CCB)

**Description:** 

This step is executed automatically. The GL details are updated with the appropriate account number.

Customizable process N Process Name: GLASSIGN - Populates GL\_ACCT on CI\_FT\_GL

#### 1.3 Review Account Numbers assigned to GL

Actor/Role: CSR or Authorized User (C2M(CCB))

**Description:** 

Although GL Account Numbers are automatically assigned, the CSR or Authorized User reviews the FT GL details and identifies the need to override the assigned account number, in cases of exceptions or for control purposes. CSR or Authorized User can update GL Distribution Codes only when FT GL has Status 'Generated' or 'Modified'. Once FT GL records have been interfaced to GL system Distribution codes in the FT GL records cannot be changed.

#### 1.4 Update FT GL with the correct Account Number

Actor/Role: CSR or Authorized User (C2M(CCB))

**Description:** 

CSR or Authorized User updates the FT GL with a new Account Number, if required.

#### 1.5 Create GL Download Staging Group: Prepare FTs for Download

Actor/Role: C2M(CCB)

**Description:** 

The process selects all FT GL records that have Distribution Dates within the date that this process is executed and has a financial transaction status of either 'Generated' or 'Modified' and has GL account numbers. Each of the select FT GL detail is added in the staging table for download, each of the download staging record is stamped with a batch process ID and run number.

Customizable process N Process Name: GLS - Create GL download staging

Configuration required Y Entities to Configure: Installation Options - Financial

#### 1.6 Update FT status to 'Distributed' Group: Prepare FTs for Download

Actor/Role: C2M(CCB)

Description:

The process updates the Financial Transaction to 'Distributed' status. At this point, no updates can be made to the FT GL details.

Customizable process N Process Name: GLS - Create GL download staging

#### 1.7 Identify FT GL Details ready for download Group: Create General Ledger Download Flat File

Actor/Role: C2M(CCB)

**Description:** 

All records in the staging table ready for download are selected for processing.

**Customizable process N** 

**Process Name:** 

GLDL - GL download extract

#### 1.8 Validate Debit vs Credit Amount Group: Create General Ledger Download Flat File

Actor/Role: C2M(CCB)

**Description:** 

Extra validation is performed to ensure that the Debit and Credit amounts match.

Note: It is very rare that this process results in an error. If error occurs, the CSR or Authorized User evaluates and resolves the error.

Customizable process N

**Process Name:** 

GLDL - GL download extract

#### 1.9 Create Flat File to be interfaced to GL Group: Create General Ledger Download Flat File

Actor/Role: C2M(CCB)

**Description:** 

At the end of the GL download extract process, a flat file is created.

Customizable process N

**Process Name:** 

GLDL - GL download extract

#### 2.0 Identify and group FT GL Details ready for Download Group: Get C2M(CCB) GL Data

Actor/Role: BPEL Description:

The first task in the GL Integration is to extract all FT GL Data generated by C2M(CCB). These are data stored in the FT GL Download staging table as a result of running C2M(CCB) process GLS. This process reads the C2M(CCB) Batch Job Table to check for the latest Batch Job ID and Batch Job Status and this will be the criteria in selecting the FT GL data to process.

Customizable process N Process Name:

GetCCBGLData

Note: process is invoked from CCBToPSGLBPELProcess

#### 2.1 Transform and Format GL Data Group: Get C2M(CCB) GL Data

Actor/Role: BPEL Description:

The extracted FTs are consolidated and transformed into the GL Data format based on the mapping XSLT.

Note: It is important for both C2M(CCB) and PeopleSoft Enterprise Financial Management to have been initially configured for the integration to be successful. Please refer to attachment for required configuration.

Customizable process N Process Name: GetCCBGLData

Note: process is invoked from CCBToPSGLBPELProcess

#### 2.2 Request to Create PS GL Journal Entries Group: GL Integration Process

Actor/Role: BPEL Description:

If no exceptions occur during data translation, BPEL loads the formatted GL data into the PeopleSoft Generic Accounting Entry Table.

Customizable process N Process Name: CCBToPSGLBPELProcess

#### Request to Update C2M(CCB) Control Data Group: GL Integration Process

Actor/Role: BPEL Description:

BPEL updates the C2M(CCB) Batch Run Number to indicate that the FT GL Data have been extracted and loaded to PeopleSoft successfully.

Customizable process N Process Name: UpdateCCBGLControlTable

Note: process is invoked from CCBToPSGLBPELProcess

#### 2.4 Update General Ledger Download with completion results

Actor/Role: C2M(CCB)

**Description:** 

Batch Run Number is updated for the GL Download Batch Process and this will be stamped on the next set of GL Details to be downloaded.

#### 2.5 Log Error Group: GL Integration Process

Actor/Role: BPEL Description:

If errors occur during extraction of the Financial Transactions from Oracle Utilities Customer Care and Billing tables or during loading these transactions into Oracle PeopleSoft Enterprise Financial Management table, BPEL inserts the error into an error log table.

Customizable process N

**Process Name:** 

CCBToPSGLBPELProcess

#### 2.6 Send Email Group: GL Integration Process

Actor/Role: BPEL Description:

Error notification process, if configured, will notify user by email of an error and the details associated with that error condition.

Note: No user interface is currently provided for the Error Log Table.

Customizable process N

**Process Name:** 

CCBToPSGLBPELProcess

#### 2.7 Evaluate and Correct Error

Actor/Role: CSR or Authorized User (C2M(CCB))

**Description:** 

The recipient of the email looks through the information sent in the email detailing the records with error. Error correction is done manually.

#### 2.8 Add Accounting Entries in the Journal Entry Transactions Batch Table

Actor/Role: PeopleSoft

**Description:** 

Data processed by BPEL is added in the Generic Accounting Entry Table. This is the table that holds all accounting data imported from other systems into PeopleSoft Enterprise Financial Management GL.

#### 2.9 Add Journal Entries in the Account Ledger Group: Journal Generator Process

Actor/Role: PeopleSoft

Description:

This process validates and converts the import data into Journal Entries within the GL application.

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Customizable process N

**Process Name:** 

Journal Generator Process

#### 3.0 Update GL Distribution Status Group: Journal Generator Process

Actor/Role: PeopleSoft

**Description:** 

This process updates the GL Distribution Status to indicate that Journal Entries were loaded successfully.

Note: This process may be invoked manually or by using the PeopleSoft Enterprise Financial Management process scheduler.

Customizable process N

**Process Name:** 

Journal Generator Process

#### 3.1 Correct the Account Ledger Entry

Actor/Role: CSR or Authorized User (PS)

**Description:** 

CSR or Authorized user manually corrects the entries not successfully in the Account Ledger table and reruns the Journal Entry Batch Processor.

## **Test Documentation related to the Current Process**

ID	Document Name	Test Type

## **Document Control**

### **Change Record**

Date	Author	Version	Change Reference
10/26/09	Rochelle Cister	Draft 1a	Initial Version.
10/21/10	Geir Hedman		Updated Title and Content page
11/03/10	Yoko Iwahiro		Update algorithms
2/8/11	Geir Hedman		Updated Document and Visio
1/8/14	Muhssin Suliman		C2M(CCB) v 2.4 Update
01/27/2014	Galina Polonsky		Reviewed, Approved
08/20/2015	Jane Cuenco Tan		Updated Document and Visio
09/08/2015	Galina Polonsky		Reviewed, Approved
08/16/2017	Ekta Dua		Updated Document and Visio to v2.6
09/18/2017	Genti Kondili		Update process flows and related details pertaining to the following roles User: (C2M(CCB) and C2M(CCB)
06/03/2019	Satya Kalavala		Updated format for 2.7

### **Attachments:**

## **GL** Configuration



GL Configuration for CC&B - PS.doc